

Account Number:

Contract Number: **CBC**

Realpay Loaded: **DATE:**

E-Billing Loaded:

Rep Code:

Between
KCS Office Management (Pty) Ltd t/a Nashua Limpopo
Reg. No. 2004/031087/07 VAT. No. 4400220440
c/o Veldspaat & Prince Hussein Street,
Magna Via, Polokwane, 0700

COMPANY BILLING DETAILS

User name:

Type of entity:
(eg. Close Corporation)

Reg. No: VAT No:

Industry sector: No. of years trading:
(eg. Medical/Financial)

Authorised signatory:

ID No: Designation:

Account contact name:

Phone Number:

Residential address:
 Postal code:

Installation address:
 Postal code:

Billing e-mail address:

Billing e-mail address:
(cc option)

BANK DETAILS

New applications: 3 months bank statements and cancelled cheque to be attached

Method of payment: REALPAY - Reference: RE_NASHLIM

Name of account holder:

Bank name: Branch name:

Branch Code: Type of account: Cheque Other

Bank account number:

Initial period/contract period: 12 months

Authorised signatory/ies: _____ Print name: Date:

ON-SITE TECHNICAL CONTACT PERSON

Name:

Job title: Current e-mail address:

Phone number: Cell number:

BUSINESS INTERNET ACCESS

2 Meg Line 4 Meg Line 6 Meg Line 8 Meg Line 10 Meg Line 15 Meg Line

Monthly subscription: R (incl. VAT) Installation: R (incl. VAT) Swop over: R (incl. VAT) Plex box: R (incl. VAT)

ADDITIONAL NOTES

PRO-RATA RATE:

ID Copy Bank Confirmation Proof of Residence Company Documents (If applicable)

The signatory, by signing this application, warrants that: He/she/it is duly authorised to enter into a continuous service agreement with Nashua on behalf of the Subscriber • The Subscriber shall be bound by the Nashua standard terms and conditions attached hereto • All information provided to Nashua is true and correct • The Subscriber will have no claims against Nashua arising from this application • Nashua may deduct the charges incurred in respect of the continuous services from the subscriber's bank account as set out in this application, or as amended from time to time • He/she is over the age of 18 years • **In the event of the subscriber being a company or close corporation then the signatory hereby binds himself/herself as surety and co-principal debtor jointly and severally with the Subscriber unto and in favour of Nashua for the due fulfillment by the Subscriber of all its obligations in terms of the services agreement arising from this Application Form and the Terms and Conditions attached hereto.** Nashua is entitled to convey any information about the Subscriber to any credit bureau and such information so conveyed may be used by the relevant credit bureau in its normal course of its business and may be accessed by credit providers and customers of the credit bureau for any purposes whatsoever.

Authorised signatory/ies: _____ Print name: Date:

Authorised signatory/ies: _____ Print name: Date:

Nashua Signatory/ies: _____ Print name: Date:
(For and on behalf of Nashua)

Acceptable Use Policy: By using any of Nashua Limpopo's services, customers agree to comply with this AUP and to remain responsible for its users, where applicable Nashua Limpopo reserves the right to change or modify the terms of the AUP at any time. Customers' use of Nashua Limpopo's services after changes to the AUP are posted shall constitute acceptance of any changed or additional terms. The AUP applies to Nashua Limpopo services that provide (or include) internet services, including but not limited to, any service providing access to the internet or any other services provided over the internet or wireless data networks (collectively "IP Services").

Unlawful Activities: IP Services shall not be used in connection with any criminal, civil or administrative violation of any applicable local, provincial, national or international law, treaty, court orders, ordinance, regulation or administrative rules.

Threatening Material or Content: IP Services shall not be used to host, post, transmit, or re-transmit any content or material (or to create a domain name or operate from a domain name), that harasses, or threatens the health or safety of others.

Child Pornography: IP Services shall not be used to publish, submit/receive, upload/download, post, use, copy or otherwise produce, transmit, distribute or store child pornography. Suspected violations of this prohibition may be reported to Nashua Limpopo at the following email address: wifisupport@nashualim.co.za. Nashua Limpopo will report any discovered violation of this prohibition to the South African Police services and take steps to remove any child pornography (or otherwise block access to the content determined to contain child pornography) from its servers.

Spam/Email Abuse: Spam/Email abuse is prohibited using IP Services.

Security Violations: Customers are responsible for ensuring and maintaining security of their systems and the machines that connect to and use IP Service(s), including implementation of necessary patches and operating system updates. IP Services may not be used to interfere with, gain unauthorized access to, or otherwise violate the security of Nashua Limpopo (or another party's) server, network, network access, personal computer or control devices, software or data, or other system, or to attempt to do any of the foregoing.

Customer Responsibilities: Customers remain solely and fully responsible for the content of any material posted, hosted, downloaded/uploaded, created, accessed or transmitted using the IP Services. Nashua Limpopo has no responsibility for any material created on the Nashua Limpopo network or accessible using IP Services, including content provided on third-party websites linked to the network.

Hardware: Customer-premises equipment (CPE) installed is leased and stays the property of Nashua Limpopo. Nashua Limpopo may remove or change CPE equipment with proper agreement with the client. If client cancel services, Nashua Limpopo has rights to retrieve the CPE, if the client doesn't release the CPE to Nashua Limpopo actions will be taken. The client is responsible for the installed hardware and to any physical damage done to it. If hardware is damaged out of warranty, the client is liable for the replacement cost.

Fault Reporting: Any problems need to be reported by contacting 015 590 0319/084 247 9969 or send an email to wifisupport@nashualim.co.za

Incident Reporting: Any complaints (other than claims of copyright or trademark infringement) regarding violation of this AUP by a Nashua Limpopo customer (or its user) should be directed to wifisupport@nashualim.co.za, include details that would assist Nashua Limpopo in investigating and resolving such complaint.

Acceptable Use Policies essentially describe what users can expect from their uncapped broadband service and what penalties will be applied if they fall outside of what an ISP sees as fair usage.

From time to time we uncover a small number of users that aren't using the service within our Acceptable Use Policy. This isn't fair to the majority of our customers as the usage patterns of this group can have a detrimental impact on network performance for everyone. We take the impact that this minority has on the whole user-base very seriously. If a customer is not playing fairly they will be asked to move to a product better suited to their usage needs so that they don't impact on the use of everyone else.

Should a customer be considered to be abusing protocols P2P and Torrent, the aforementioned protocols will be moved into a fair usage pool, without prior notification and with immediate effect. This will result in the aforementioned protocols receiving the lowest priority across the Network as well as the fact that the customer will have to compete for bandwidth with other users, within this pool. Usage is monitored on a daily period.

Nashua Limpopo reserves the right to terminate any account whose usage affects our other client's internet experience negatively. We reserve the right to investigate and possibly terminate any account that moves excessive usage per month.

Fault and Incident Reporting:

Working Hours - Onsite Support (07h45 -16h30) Tel: 015 590 0319

After Hours - Remote Support (16h30 - 21h00) Cell: 084 247 9969

Email: wifisupport@nashualim.co.za

PLEASE ALWAYS USE YOUR ACCOUNT NUMBER AS REFERENCE

Authorised signatory/ies: _____

Print name:

Date: